# **Blue Select® Network Hospital Directory**

#### Abbeville County

Abbeville Area Medical Center 420 Thomson Circle Abbeville, SC 29620-5656 (864) 366-5011

#### Aiken County Aiken Regional Medical Center 302 University Parkway Aiken, SC 29801 (803) 641-5000

Allendale County Allendale County Hospital 1787 Allendale Fairfax Hwy Fairfax, SC 29827 (803) 632-3311

#### **Beaufort County**

Beaufort Memorial Hospital 955 Ribaut Road Beaufort, SC 29902 (843) 522-5200

Hilton Head Hospital 25 Hospital Center Blvd. Hilton Head Island, SC 29926 (843) 681-6122

## **Charleston County**

East Cooper Medical Center 2000 Hospital Drive Mount Pleasant, SC 29464 (843) 881-0100

Trident Medical Center 9330 Medical Plaza Drive Charleston, SC 29406 (843) 797-7000

## **Cherokee County**

Cherokee Medical Center 1530 North Limestone Street Gaffney, SC 29340 (864) 487-4271

## **Clarendon County**

McLeod Health Clarendon 10 East Hospital Street Manning, SC 29102 (803) 435-8463

#### **Darlington County**

Carolina Pines Regional Medical Center 1304 West Bobo Newman Highway Hartsville, SC 29550 (843) 339-2100

McLeod Medical Center Darlington 701 Cashua Ferry Road Darlington, SC 29532 (843) 777-1100

#### **Dillon County**

McLeod Medical Center Dillon 301 East Jackson Street Dillon, SC 29536 (843) 774-4111

## Dorchester County

Summerville Medical Center 295 Midland Parkway Summerville, SC 29485 (843) 832-5000

#### **Edgefield County**

Edgefield County Healthcare 300 Ridge Medical Plaza Road Edgefield, SC 29824 (803) 637-3174

#### **Florence County**

McLeod Regional Medical Center 555 East Cheves Street Florence, SC 29506 (843) 777-2000

#### **Georgetown County**

Tidelands Health Georgetown Memorial Hospital 606 Black River Road Georgetown, SC 29440-3368 (843) 527-7000

Tidelands Health Waccamaw Community Hospital 4070 Highway 17 Bypass South Murrells Inlet, SC 29576-5033 (843) 652-1000

## **Greenville County**

Prisma Health Greenville Memorial Hospital 701 Grove Road Greenville, SC 29605 (864) 455-7000

Prisma Health Greer Memorial Hospital 830 South Buncombe Road Greer, SC 29650 (864) 797-8000

Prisma Health Hillcrest Hospital 729 South East Main Street Simpsonville, SC 29681 (864) 454-6100

Prisma Health Patewood Hospital 175 Patewood Drive Greenville, SC 29615 (864) 797-1000

St. Francis Downtown 1 St. Francis Drive Greenville, SC 29601 (864) 255-1000 St. Francis Eastside 125 Commonwealth Drive Greenville, SC 29615 (864) 675-4000

#### Greenwood County

Self Regional Healthcare 1325 Spring Street Greenwood, SC 29646 (864) 725-4111

#### **Hampton County**

Hampton Regional Medical Center 595 West Carolina Ave Varnville, SC 29944 (803) 943-2771

#### **Horry County**

Conway Medical Center 300 Singleton Ridge Road Conway, SC 29526 (843) 347-7111

Grand Strand Regional Medical Center 809 82nd Parkway Myrtle Beach, SC 29572 (843) 692-1000

#### **Jasper County**

Coastal Carolina Medical Center 1000 Medical Center Drive Hardeeville, SC 29927 (843) 784-8000

#### Kershaw County Kershaw Health 1315 Roberts Street Camden, SC 29020 (803) 432-4311

Laurens County Prisma Health Laurens County Hospital 22725 Highway 76 E Clinton, SC 29325 (864) 833-9100

# Oconee County

Prisma Health Oconee Memorial Hospital 298 Memorial Drive Seneca, SC 29672 (864) 882-3351 or (864) 885-7145

## Orangeburg County

The Regional Medical Center 3000 St. Matthews Rd Orangeburg, SC 29118 (803) 395-2200

#### Pickens County

Prisma Health Baptist Easley Hospital 200 Fleetwood Drive Easley, SC 29640 (864) 442-7200

#### **Richland County**

Prisma Health Baptist Hospital 1330 Taylor Street Columbia, SC 29220 (803) 296-5010

Prisma Health Baptist Parkridge Hospital 400 Palmetto Health Parkway Columbia, SC 29212 (803) 907-7000

Prisma Health Richland Hospital 5 Richland Medical Park Drive Columbia, SC 29203 (803) 434-7000

Providence Health 2435 Forest Drive Columbia, SC 29204 (803) 256-5300

Providence Health - Northeast 120 Gateway Corporate Blvd. Columbia, SC 29203 (803) 865-4500

## Sumter County

Prisma Health Tuomey Hospital 129 N. Washington Street Sumter, SC 29150 (803) 774-9000

#### Williamsburg County

Williamsburg Regional Hospital 500 Nelson Boulevard Kingstree, SC 29556 (843) 355-8888

#### **York County**

Piedmont Medical Center 222 S. Herlong Avenue Rock Hill, SC 29732 (803) 329-1234

# **Network Quality Assurance Program**

# SELECTION

The selection criteria considered in the development of Medicare Select Plan hospital networks include market preference, range of services provided, relative costs and utilization management activities. Hospitals must be licensed by the Department of Health and Environmental Control and are responsible for ensuring that all health care professionals (physicians, technicians, nurses, etc.) meet all applicable state laws and regulations. Hospitals must also be Medicare certified.

The hospitals are credentialed by the BlueCross BlueShield of South Carolina credentialing department. We base retention of hospitals in the Medicare Select Plan network on the hospital's ability to provide all updated licensing information as required during the initial selection process. Licenses must be in good standing, and hospitals must notify BlueCross BlueShield of South Carolina of any action against licenses, certifications or accreditations.

# TERMINATION

Medicare Select Plan network hospital agreements may be terminated by either party with or without cause by giving written notice at least 90 days prior to the expiration of any one-year term. We will immediately terminate from the Medicare Select Plan network any hospital which does not maintain the licenses, certifications or accreditations as required by law.

# **OVERSIGHT**

The Quality Assurance Program of the Medicare Select Plan hospitals is the responsibility of the medical director of BlueCross BlueShield of South Carolina. The activities of the program are the responsibilities of the manager of quality programs. The medical director and the manager of quality programs administer the program under the direction of the Quality Medical Advisory Panel (QMAP). The QMAP is composed of officers of the company and was formed to oversee all quality activities.

# **GRIEVANCE PROCEDURE**

The Member should refer to the last two pages of the Medicare Select Policy for grievance procedures.



Blue Cross and Blue Shield Association

SouthCarolinaBlues.com

# Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice (TDD: 711).

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance by emailing contact@hcrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697 (TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊 息。洽詢一位翻譯員,請撥 1-844-396-0188。(Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건강보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187로 연락해 주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة للتحدث مع مترجم اتصل ب 018-018-1844 (Arabic)

Si ou menm oswa yon moun w ap ede gen kesyon konsènan plan sante sa a, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-844-398-6232. (French/Haitian Creole)

Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions à propos de ce plan médical, vous avez le droit d'obtenir gratuitement de l'aide et des informations dans votre langue. Pour parler à un interprète, appelez le 1-844-396-0190. (French)

Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie planu ubezpieczenia zdrowotnego, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-844-396-0186. (Polish)

Se você, ou alguém a quem você está ajudando, tem perguntas sobre este plano de saúde, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-844-396-0182. (Portuguese)

Se tu o qualcuno che stai aiutando avete domande su questo piano sanitario, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-844-396-0184. (Italian)

あなた、またはあなたがお世話をされている方が、この健康保険についてご質問がございましたら、ご 希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳 とお話される場合、1-844-396-0185 までお電話ください。 (Japanese)

Falls Sie oder jemand, dem Sie helfen, Fragen zu diesem Krankenversicherungsplan haben bzw. hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-396-0191 an. (German)

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اگر شما یا فردی که به او کمک می کنید سؤالاتی در بارهی این برنامهی بهداشتی
داشته باشید، حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان
دریافت کنید. برای صحبت کردن با مترجم، لطفاً با شمارهی 6233-844-18 تماس حاصل
نمایید. (Persian-Farsi)
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Ni da doodago t'áá háída bíká'aná nílwo'ígíí díí Béeso Ách'ááh naa'nilígi háá'ída yí na' ídíł kidgo, nihá'áhóót'i' nihí ká'a'doo wołgo kwii ha'át'íshíí bí na'ídołkidígi doo bik'é'azláagóó. Ata' halne'é ła' bich'í' ha desdzih nínízingo, koji' béésh bee hólne' 1-844-516-6328. (Navajo)